# Residence Community Living Guide



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### A Letter from the Assistant Dean

Welcome to King's Residence!

My name is Ashley Nixon and I use they/them pronouns. I am a queer, non-binary, white-settler, cat parent and I am the Assistant Dean of Residence Life. I have worked in Residence Life for over twelve years, and this is my second year at the University of King's College.

Our Housing and Residence Life teams are thrilled to welcome you to our campus community in the fall. We are eager to create opportunities for you to make new friends, find community, and learn outside of the classroom!

Living in residence is a unique opportunity to immerse yourself in campus life. Hop to the campus bookstore, check out the gym, enjoy a great meal in Prince Hall, swing by the Chapel, hang out with your peers in the Wardroom and of course, enjoy a short commute to your classes!

In residence, we build community through thoughtful programming that creates opportunities for you to connect with others and learn new life skills. We are also proud of how our residence community cares for one another, which helps to foster a safe and enjoyable living experience.

Moving to a new place and starting the next chapter of your life can certainly be intimidating. Our Housing & Residence Life team is here to support you with your transition to campus life. Each bay/floor has a Don who is available to support you through many of the triumphs and challenges of university life. We encourage you to get to know your Don early on, so you can get connected and feel confident going to them with any questions or concerns.

As an incoming resident, I encourage you to try and step out of your comfort zone, get involved in residence and campus life, consider your limits to assist you in boundary setting and seek opportunities to learn new life skills.

It is our hope that when you move out of residence at the end of the year, you will leave with great new friends and a set of experiences and skills that will assist you in your journey throughout life.

Please do not hesitate to reach out for help when you need it. This Community Living Guide will outline the supports available to you in residence and your Don can help you connect with the larger campus supports and resources.

I sincerely hope that you have a safe and enjoyable experience living in residence at King's!

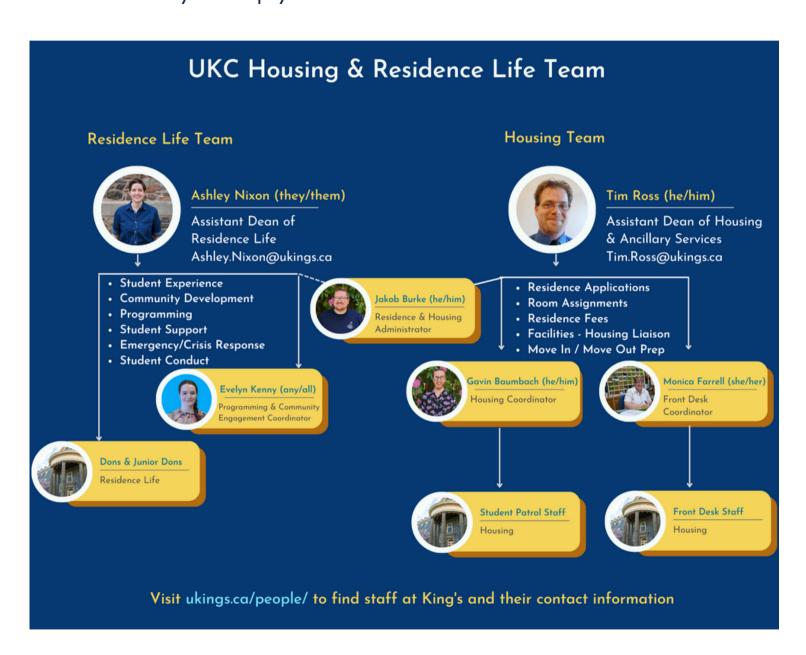
All the best,

Ashley Nixon (they/them)
Assistant Dean of Residence Life



# Who's Who in Housing & Residence Life?

Housing & Residence Life is the department that oversees and manages all things related to your experience living at King's. If you need information or assistance in Residence, there are many great staff members ready to help you!



#### Ashley Nixon - Assistant Dean, Residence Life



Contact: ashley.nixon@ukings.ca

Pronouns: they/them

The Residence Life Office is responsible for student experience and engagement in residence. Ashley primarily manages student support and wellness, programming & community development, and incident response and follow-up. They also supervise the Don team and the Programming & Community Engagement Coordinator. Their office is located on the first floor of Alex Hall just off the Manning Room. If a resident would like to book a meeting with the Ashley, they can contact Ashley by email to set up a date and time. Residents are always encouraged to drop by and say hi!

#### **Evelyn Kenny - Programming & Community Engagement Coordinator**



Contact: kenny.kenny@ukings.ca

Pronouns: any

As the Programming and Community Engagement Coordinator (PCEC), Evelyn oversees all events and community opportunities aimed at students living in Residence. They are responsible for organizing regular residence-wide events open to all residents as well as supporting Don programs developed for their individual communities. They work out of the Don Office, located on the Lower Level of Alex Hall. Residents can email Kenny to book a meeting or drop by the Don office to say hi!



#### The Don Team

Dons are peer leaders who live in your Residence community, run fun and informative events, and provide support and mentorship to residents. Each Residence community has either a Don or a Junior Don. Junior Dons are upper-years King's students or recent graduates, while Dons are graduate students or young professionals who have had experience living in a Residence environment or working in another area of student support. Your Don can help answer questions about Residence, help you navigate campus and community resources, mediate a roommate conflict, and much more!

#### **Don on Call**

#### Contact: (902) 233-1994

Every evening, weekend, and holiday, a Don is available on-call to support students working in collaboration with the Patrol and Front Desk team. Dons are trained to respond to active conduct concerns, medical emergencies, mental health crises, major facilities issues, and more.

The Don-on-Call is available each weeknight Monday to Thursday, 4pm to 8am and all weekend from Friday at 4pm to Monday to 8am

#### **List of Dons and Contact Info:**

Alex Hall Lower Level	Noah, he/him (noah.green@ukings.ca)
Alex Hall 1st Floor	Miranda, they/she (miranda.dagley@ukings.ca)
Alex Hall 2nd Floor	Fisson, she/her (fisson.tibbo@ukings.ca)
Alex Hall 3rd Floor	Alex, he/him (alex.fraser@ukings.ca)
Alex Hall 4th Floor	Cindy, she/her (cindy.do@ukings.ca)
Cochran Bay	Harvey, he/him (harvey.gildea@ukings.ca)
Angel's Roost	Livy Lyle, she/her (livy.lyle@ukings.ca)
North Pole Bay	Lorne, she/her (lorne.burke@ukings.ca)
Radical Bay	Sonny, he/him (sonny.kim@ukings.ca)
Middle Bay	Brianna, she/they (brianna.legere@ukings.ca)
Chapel Bay	Evelyn, any pronouns (kenny.kenny@ukings.ca)

#### Tim Ross - Assistant Dean, Housing & Ancillary Services



Contact: tim.ross@ukings.ca

Pronouns: he/him

Tim oversees the Housing office, which is primarily responsible for the physical spaces and facilities of Residence. Tim also supervises many different teams that are important to Residence such as Dining Services, King's Security, and the Campus Cleaners.

#### Gavin Baumbach - Housing Coordinator



Contact: gavin.baumbach@ukings.ca

Pronouns: he/him

Gavin is one of two primary Housing staff whose office is located on the 2nd Floor of Alex Hall. As Housing Coordinator, Gavin helps to manage aspects of Residence related to its physical spaces and facilities, such as Residence policies and guidelines, room assignments and room movements, and room inspections. Gavin also manages the Patrol team. Patrol is team of King's students that do regular rounds of residence each night to help ensure campus nightlife is safe and enjoyable for everyone. Residents can email Gavin to book a meeting or drop by the Housing office to say hi!

#### Jakob Burke - Housing Administrator



Contact: residence@ukings.ca

Pronouns: he/him

Jakob is the other Housing staff member whose office is located on the 2nd Floor of Alex Hall. Jakob manages the primary Residence email account, processes Residence applications and room assignments, and helps the Housing office with other administrative tasks. If you have questions about applying to live in Residence or about Residence in general, contacting residence@ukings.ca is a good place to start! Jakob can also direct you to other staff that may be able to help you when necessary. Residents can email Jakob to book a meeting or drop by the Housing office to say hi!

#### The Patrol Team

Contact: (902) 430-2374

The Patrol Team are King's students who work to support campus safety and student wellbeing after hours. They preform regular rounds of Residence from 8pm to 2am every night. During these hours there will also be at least one Patrol member stationed in the Manning Room in Alex Hall.

Patrol can help with responding to common after-hours issues such as noise complaints, minor facilities issues, adherence to our Residence Guidelines and more. Patrollers are also first aid and AED trained and can provide first responder support in case of a medical emergency.

#### Monica Farrell - Front Desk Coordinator



Contact: monica.farrell@ukings.ca

Pronouns: she/her

Monica supervises the operations of the Alex Hall Front Desk, including managing room keys, lockouts and spare keys, and general help for residents. You can usually find Monica at the front desk Monday to Friday 7am to 2pm, where she is happy to help you!

#### The Alex Hall Front Desk Team

Contact: (902) 422-1271

The Front Desk Team are King's students who manage the Alex Hall front desk, typically from 2pm to 2am on weekdays and 7am to 2am on weekends. They can help with lockouts and key issues, answer general questions about Residence, and refer students to other staff or resources that can further help them.

#### The Campus Cleaning Team

Our campus cleaners are critical members of the King's community. Residents are primarily responsible for cleaning up after themselves in common areas (common rooms, bathrooms, kitchens etc.), but the campus cleaners also conduct regular, general cleaning of common areas. Without their hard work, we could not enjoy our spaces in Residence! We highly recommend meeting the campus cleaner that works in your community.



Shealynn: Alex Hall



Malcom: Gym & Library



Annette: Tri Bays



Tanya: A&A and Floater



Bana: Cochran Bay, Angel's Roost, and North Pole Bay



## Moving Into Residence

#### **Packing List**

#### **Items Already in Your Room:**

- a twin-sized bed\*
- a desk and chair
- a mini fridge
- ·a bookshelf or wall shelf
- a closet (Alex Hall and Angel's Roost)
   OR a wardrobe with drawers (Bays)
- a dresser with drawers
- desk lamp
- Wi-Fi
- curtains
- a garbage and recycling can

\*The beds in the Tri-Bays and North Pole Bay are XL Twin (78 inches long) and all other beds are standard twin size (74 inches). If you need an XL Twin bed, please contact residence@ukings.ca.



- What To Bring to Residence:
  Sheets (twin or twin XL), blankets and pillows
  - Computer
  - Extension cord or power strip with surge protection
  - Dishes, cups, mugs and cutlery, and dish detergent
  - Kettle (with an automatic shut off timer)
  - Decorations to personalize your room
  - Sticky tack or painter's tape to safely hang décor • Small rug

  - Clothes hangers
  - Extra toilet paper and tissues
  - Toiletries
  - Shower caddy
  - Towels and shower shoes
  - Small fan
  - Sealable plastic storage containers to keep food
  - Small broom and mop
  - Laundry detergent
  - Laundrý bag or basket
  - Rain and winter gear
  - Cleaning supplies

#### What NOT To Bring to Residence:

- Subwoofers or stereos
- Open element appliances such as hot plates, grills, panini presses, toasters, or toaster övens
- Microwaves
- Upholstered furniture such as armchairs, couches, etc.
- Fridges
- Mattresses
- Desks
- Pets
- Candles
- Any decorations that require nails
- Brewery equipment, kegs, mini-kegs and other alcohol paraphernalia that violate our Residence Guidelines
- Scented products such as incense or plugin air fresheners
- Replica weapons (including nerf and water guns, display knives, daggers/sword collections etc.).

If an incoming resident is unsure if they should bring an item to residence, email residence@ukings.ca and ask.

#### Move In & Welcome Day

Move In & Welcome Day is on **Sunday, September 3, 2023.** Move In & Welcome Day is a day full of events, info sessions and workshops designed to welcome and introduce our students to King's, their new home for the year!

Time	Event & Description	Location
8:15am-12pm	Residence Move In Period. King's students will be notified through their dal.ca email of their move in time. Move in times are designed to help stagger the arrival of students and their families for a smoother move in experience.	Campus
11am - 12:45pm	Welcome BBQ! All students, supporters, staff and guests are welcome to grab a bite to eat.	The Quad
1pm - 2pm	Welcoming Remarks. Join the King's Student Union (KSU), a Mi'kmaw Elder, the Dean of Students and the President for a warm welcome to Mi'kma'ki & King's.	The Library Steps
2pm	Parent's/Supporters Info Session (Parents/Supporters)	Prince Hall
2pm	King's Student Union Welcome (Students)	Alumni Hall
Waves of Change Workshop. Students will participate in a bystander intervention program designed to help them learn skills to keep themselves and others safe.		Alumni Hall & Various Breakout Rooms
5:00pm / 5:40pm  Dons will take their students from Waves of Change to dinner or a quick community gathering meeting. The Bays & Angel's Roost will go to dinner at 5pm while Alex Hall residents will go to a community gathering meeting. At 5:40pm they will switch.		Residences & Prince Hall
7pm	KSU O-Week Activities Begin!	

## Residence Amenities & Services

#### **Common Rooms**

Our Residence common rooms are a great place to study, relax, and spend time with your fellow residents! There are common rooms found on the 1st and 3rd floors of Alex Hall, in North Pole Bay, Middle Bay, Angel's Roost, and underneath Cochran Bay (by the laundry room).

The common room on the 1st floor of Alex Hall, known as the **Manning Room**, is the largest common room in Residence; many community events are held here. The Manning Room is equipped with a large projector screen, great for movie nights!

The common room in Middle Bay, known as the **Deane-Little Common Room** or **Tri-Bay common room**, is popular for its 60-inch TV—awesome for a video game tournament!

Our common rooms are integral to our Residence community, which is why it's important for all residents to show care and respect to these spaces to ensure they remain accessible to everyone. This means cleaning up after yourself, taking care not to damage furniture or other amenities, and allowing others to equally use the space.

To learn more about expectations for use of the common rooms, read Section 8 of the Residence Guidelines.

#### Community Kitchens

Need a late-night snack or want to make a favourite recipe from home? Stop by one of our community kitchens! There is a kitchen located next to the Manning Room, in the North Pole Bay common room, the Angel's Roost common room, and in the Tri-Bay common room. In addition to these full-sized kitchens, the Alex Hall 3rd floor common room also has a microwave available.

Residents must bring their own cooking supplies for use in the kitchen, including pots, pans, dishes, and utensils. Food may be stored in the fridges but must be labelled properly.

Kitchens are a valuable resource and that is why it's important that our residents take good care of these spaces. This means cleaning up after yourself, washing your dishes and storing them properly, and allowing others to equally use the space.

To learn more about expectations of use for our community kitchens, you can read the full Kitchen Policy posted in each community kitchen.

#### Garbage and Recycling

Each Residence community will have a garbage and recycling station found at a central point. Each floor of Alex Hall has one, as well as each Bay, and Angel's Roost. If you are unsure where to bring your garbage, ask your Don!

Garbage, recycling, and organic waste should be separated and placed in their proper receptacles. Cardboard boxes should be flattened and stacked. Hazardous waste, such as broken glass, should be sealed in a container, labelled as hazardous, and set beside the bins. Excessive amounts of waste, bulky or heavy items, or animal waste (for approved service and support animals) should be brought to the dumpsters behind Prince Hall to reduce strain on our campus cleaners.

Please do not place your household garbage from your room into washroom garbage receptacles. These receptacles should be used for washroom waste only.

For more information on garbage disposal, see Section 11 of the Residence Guidelines

#### Laundry

Laundry facilities are available in Alex Hall, the Tri-Bays, North Pole Bay, and underneath Cochran Bay. Our laundry machines are operated by Coinamatic and you will receive a reloadable card when you move-in to pay for laundry services. A wash cycle costs \$1.75 and a dry cycle costs \$1.50. Laundry cards can be reloaded at the Coinamatic machine found outside the elevator on the "B" level of the A&A building.

Residents are expected to retrieve their laundry promptly to ensure the machines are accessible to other residents. Residents are also responsible for cleaning out lint traps and disposing of lint, dryer sheets, and other waste appropriately. If you have questions about using the laundry machines or how to properly do your laundry, don't hesitate to ask your Don for help!

For more information on expectations for use of the laundry facilities, you can read the entire Laundry Policy posted in each laundry room.

#### **Mail Delivery**

Residents can have mail delivered to them while living in Residence and retrieve it from the A&A building reception desk during business hours (Monday-Friday, 8am-4pm). Students should use the following mailing address template to ensure that their mail is properly routed and that they can be notified.

#### **Your Residence Mailing Address:**



Residents will be notified via their DalNET email when their mail is available for pick-up. If a resident's mail is not retrieved within 14 days, it may be returned to the sender. The University is not responsible for any costs that may be associated with mail that is returned. Residents are asked to pick-up their mail promptly to avoid strain on the A&A reception staff.

It is not recommended that residents order items that are perishable, for example, meal kit services (HelloFresh, Chef's Plate etc.). The University does not have the ability to store these items in a way that ensures temperature safety, which may result in spoiled product. If you are receiving prescribed medication via courier that is temperature sensitive, such as insulin, contact the University Receptionist at <a href="mailto:aarecept@ukings.ca">aarecept@ukings.ca</a> to coordinate delivery.

## **Dining Services**

#### **Prince Hall**

Prince Hall is the main hub for food on the King's Campus, serving breakfast to dinner every day!

In addition to pre-made and made to order food on the hot line, residents have access to the Prince Hall Pantry, where they can whip up their own meals to their specifications using supplies from the kitchen, such as omelettes and stir-fries on the hot plates, smoothies in the blenders, and variety of breads in the toaster. There is also a self-serve salad bar, self-serve ice cream freezer, and a drink station with a wide selection of coffee, tea, juice, milk, and pop!

When you arrive to Prince Hall you will tap your Student ID card to gain entry with your meal plan. Once you're inside Prince Hall, you can eat and drink as much as you like! You may not take food or drinks from Prince Hall unless you have a signed "Sick Tray" slip (see the Sick Tray section below for more details).

When you are finished eating, bring all your dishes and waste to the dish station and place your garbage, food waste, and utensils in the properly marked bins. Place the rest of your dishes, cups, and mugs on the racks to be washed.

To stay up to date on goings on in Prince Hall, including special events and meals, service updates, and more, follow the Dining Services team on Instagram @ukingsdining or Twitter at @diningatukings!

#### **Prince Hall Hours:**

Monday - Friday
Hot Breakfast 7:30 – 10am
Light Breakfast 10 – 11:15am
Closed 11:15 – 11:30am
Lunch 11:30 a.m. – 1:30pm
Light Lunch 1:30 – 4:15pm
Closed 4:15 – 4:30pm
Dinner 4:30 – 7:30pm
Light Dinner 6:30 - 8:00pm
Closed 8:00pm

Saturday – Sunday
Hot Breakfast 9 – 10am
Light Breakfast 10 – 11:15am
Closed 11:15 – 11:30am
Lunch 11:30 a.m. – 1:30pm
Light Lunch 1:30 – 4:30pm
Dinner 4:30 – 6:30pm
Light Dinner 6:30 - 8:00pm
Closed 8:00pm

Holiday Hours
Hot Breakfast 9 – 10am
Light Breakfast 10 – 11:15am
Closed 11:15 a.m. – 11:30am
Lunch 11:30 a.m. – 1:30pm
Closed 2:00 p.m. to 4:30pm
Dinner 4:30 p.m. – 6:30pm
Closed 7:00pm

#### **Meal Plans**

If you live in Residence at King's, you must have a King's Residence meal plan. You may choose from four meal plan options:

**7-Day All Dining** – Allows you unlimited entry into Prince Hall every day of the week. Whether it's for a full meal or just a snack in-between classes, you can enter Prince Hall as many times as you'd like each day.

**5-Day All Day Dining** – Ideal for residents who go home or cook for themselves on the weekends, this plan provides the same unlimited perks as the 7-Day plan, but only from Monday-Friday.

14 Meals Per Week – As the name implies, you receive 14 meals per week on this plan. This means that you get 14 entry "taps" to Prince Hall with your Student ID, whether it's for a full meal or a snack. You can use these taps any time you like during business hours. Unused meals do not roll over to the following week and cannot be saved up.

10 Meals Per Week – Ideal for residents who like to cook for themselves or eat off-campus, the 10-meal plan provides 10 entry "taps" to Prince Hall per week to be used whenever you'd like for meals or snacks. Unused meals do not roll over to the following week and cannot be saved up.

#### Flexible Dining Dollars

Dining Dollars are funds that can be used throughout the school year to buy food at various Chartwell's vendors on the King's and Dalhousie campuses. Dining Dollars will be attached to the cost of the meal plan in the fall term and can be used starting on the first day after the fall term fee due date. Unused Dining Dollars cannot be carried forward beyond the end of the Residence contract date and will be lost at that time.

<u>Dining Dollars can be used at the following Chartwell's vendor locations:</u> Tim Horton's, Bento Sushi, Mezza Lebanese Kitchen, Booster Juice, Passage to India and ToGo all of which are found within the Dalhousie Student Union Building, as well as the Prince Hall snack bar to buy packaged snacks and drinks.

For more information, ask the Dining Services staff in Prince Hall or contact Chartwell's directly.

Plai Dini Doll	ng	Fall	Winter	Total
7 Day All Day Dining	\$150	\$2,459.50	\$2,459.50	\$5,069
*5 Day All Day Dining	\$100	\$2,351.50	\$2,351.50	\$4,803
14 Meals per week	\$75	\$2,056	\$2,056	\$4,187
10 Meals per week	\$75	\$1,937.50	\$1,937.50	\$3,950

#### **Changing Your Meal Plan**

For the Fall term, meal plan change requests received online through the Residence Student Portal (eRezLife) prior to September 8, 2023, will be applied retroactively to the first day of Residence. Those received between September 8 and September 19, 2023, will take effect on the day of the request. While you can upgrade your meal plan at any time during the academic year, the deadline to **downgrade** your meal plan for the academic year is **September 19, 2023, by 4 p.m. ADT**. Corresponding meal plan Dining Dollars are mandatory and start September 20, 2023. Meal plan changes will be processed within 2 business days.

New admits to Residence in the Winter term who wish to downgrade their meal plan must do so by **January 22, 2024**. Changes to one's meal plan that results in an amount owing must be paid in full by the term fee due date. For changes made after this date full payment is due the date of the requested change. Outstanding accounts will be subjected to late fees and interest charges.

#### **Sick Trays**

We understand that illness may make it difficult for residents to go in-person to Prince Hall to eat their meals. In these cases, residents may request a "Sick Tray" slip to allow them to take meals from Prince Hall back to their room or to have a friend pick up a meal for them. Sick Tray slips may be retrieved from the Alex Hall Front Desk or the Prince Hall entrance desk. Sick Trays must be filled out with all the required information and signed by a Housing & Residence Life team member (such as a Don) to be valid.

**Yellow** slips are single use for short term illness and are only valid for one meal. Students who have a long-term illness, such as COVID-19, and want all their meals picked up or delivered must request a **blue** slip from the Alex Hall Front Desk.

#### **Dietary Restrictions & Accommodations**

The Dining Services team strives to provide a variety of food at each meal to accommodate many common dietary restrictions and allergies, such as vegetarian, vegan, nut free, and gluten free options. If you feel you need additional information or support for your unique dietary needs, you may contact the **Dining Services Manager Andrea Lamb** in-person at Prince Hall during operating hours or via email at <a href="mailto:andrea.lamb@compass-canada.com">andrea.lamb@compass-canada.com</a>. Andrea is a friendly and great resource who really wants to work with students to accommodate their dietary needs. Do not hesitate to reach out, she is happy to connect with students!

## Residence Programming

#### **Residence Programs**

One of the biggest benefits of living in Residence is all the opportunities to meet new people, learn new things, and have fun! We call these fun events Residence Programs and they come in many forms and flavours. The Programming & Community Engagement Coordinator, Evelyn Kenny (any pronouns), helps to develop regular events to bring the Residence communities together!

Examples of prior Residence Programs include:

- Queering the Quad a resource fair and bloc party tailored to LGBTQ+ residents
- Halloweekend a three day long program of both sweet and spooky events to celebrate Halloween
- Palentine's Tea Party share delicious tea and treats with your pals while making cards to celebrate platonic love on Valentine's Day

#### **Don Programs**

One of the roles of the Don for your floor or Bay is to create fun and informative programs to help you meet the members of your community, learn a new skill, or de-stress from academic life. Make sure to let your Don know what kinds of activities you enjoy so they can develop the perfect program tailored to you and your community's needs and wants.

Examples of prior Don Programs include:

- Cooking Lessons Hone your skill in the kitchen while learning a new recipe
- Mocktails & Mockumentaries learn how to make fun and delicious non-alcoholic drinks to enjoy with a show or movie
- Witchy Wednesday learn how make a spell jar, get your tarot cards read, and design your own lucky magic wand

#### Student Involvement and Leadership

We know our students are full of creativity and great ideas! If you have something your passionate about and want to bring it to the Residence community in the form of a program or a club, don't hesitate to bring it to your Don! You can also share your ideas with the Programming Coordinator at kenny.kenny@ukings.ca!

## **College Traditions**

#### **Formal Meals**

In the earliest days of the college, Residence students gathered to eat the main meal of the day in a formal setting. Much like today, the students all wore academic gowns and heard traditional Latin graces, and etiquette rules were in place. These basic, simple formalities have remained relatively unchanged for some 200 years.

Formal Meal is held once per semester, providing an opportunity for staff and students to dine together and listen to guest speakers. Attendees wear their academic gowns, and students stand until the head table arrives and the Latin grace has been said. The gowns, the grace, and the ritual have become familiar territory for King's students and alumni; an essential part of what it means to be part of the King's community.



#### Classics in the Quad

An annual performance held in the King's Quad on the library steps, Classics in the Quad ties students, the curriculum, and community together. Drawing on the tragedies students study in the Foundation Year Program, a piece of Greek theatre is performed. First year students get preference for the roles, helping to ensure a new crop of talent for the King's Theatrical Society. The rehearsals and performance take place outside. Scheduling is at the mercy of the weather and sundown, but the natural light and beautiful setting of the Quad — and an appreciative audience — make it all worthwhile.



#### **Big Night**



Students, faculty and staff share their artistic gifts with each other at Big Night, the college's annual exhibition of campus talent, which typically occurs in March. The event features singers, musicians, dancers, poets, and more. New to Big Night is the Big Night Gallery, which offers space for visual artists to display their works, including anything from painting and drawing to sculpture and textiles!

If a resident has any artistic gifts they want to share with the community, keep an eye out for our Coffee House/Open Mic events and of course our call for talent for Big Night 2023!

#### **Water Balloon Fight**

In early April, armed with water balloons students engage in a full-blown, campus-wide water fight! Let loose and de-stress from final papers and exams while engaging in some friendly competition! Alex Hall vs The Bays & Angel's Roost.



## Living With A Roommate

#### **Contacting Your Roommate**

When you apply to Residence you will have the opportunity to consent to your DalNET email being shared with your future roommate when you are matched. If both roommates consent, you will receive each other's email with your room assignment email. It can be helpful for you contact your roommate over the summer to get to know each other and discuss your future living space, what items you plan to bring, and your needs for your living space.

#### The Roommate Success Plan

After Move-In Day, your Don will schedule a meeting with you and your roommate to go over the Roommate Success Plan within the first two weeks of September. The Roommate Success Plan is a document to help you and your roommate start a conversation about your lifestyles, individual needs, healthy communication, and how you will collaborate to make your shared space comfortable for both of you.

Your Don will help you in this conversation by giving prompts, asking questions, and recording your responses in the Success Plan. You will also discuss with your Don how you will navigate potential conflicts with your roommate and the conflict mediation process. Finally, the Success Plan ends with an agreement to be signed by both roommates, committing to respecting the guidelines discussed in the plan and collaborating to create a healthy roommate relationship. Both roommates will receive a copy of the completed Roommate Success plan to refer to as the year goes on.

#### **Roommate Conflicts**

While we do our best to pair roommates based on shared interests or lifestyles provided on their Residence applications, it is normal for some conflict to occur between roommates as they navigate new relationships, sharing a new space, and academic stresses. Conflict can be scary or nerve-wracking, but Residence staff are here to help you navigate your roommate relationship and ensure that all residents have a safe and comfortable place to call home. Over the next few pages, we'll lay out our process for managing conflicts between roommate in residence at King's.

#### **The Roommate Conflict Resolution Process**

The Roommate Conflict Resolution Process is designed to give residents the opportunity to collaborate with their roommate through a conflict, supported by Housing & Residence Life, while also gaining valuable skills in navigating conflict that will benefit them in the future. All residents are expected to engage genuinely in the conflict mediation process and exceptions are only granted in extraordinary or emergency circumstances.

If you find yourself in conflict with your roommate, reach out to your Don and they can support you through the Roommate Conflict Resolution Process.

#### **Conflict Mediations**

Conflict mediations are collaborative meetings where roommates in conflict meet with their Don (or the ADRL in escalated cases) to discuss the issues that have been impacting their relationship in a safe and supportive space. The Don or ADRL will act as a neutral mediator who will ensure the conversation remains respectful and productive, while providing prompts for discussion and guidance on next steps. In a conflict mediation, students are expected to collaborate on developing strategies and solutions that will help mitigate or resolve their core issues and improve their roommate relationship with support from the mediator.

#### **Room Changes**

King's Residence is often at high capacity with very few to no room vacancies. For this reason, room changes are not common and are usually a last resort measure to resolve a roommate conflict.

Residents must complete at least one conflict mediation with their Don, make reasonable efforts towards resolving the conflict, and have met with the ADRL before a room change is considered. Additionally, room changes are generally not allowed to take place until mid-October to be confirmed to allow time for the full roommate conflict resolution process to occur, if required.

Room changes must be approved by the ADRL and the Housing Coordinator. Unauthorized room changes or "swaps" with other residents are not allowed. Residents are also advised that changing rooms may result in an increase in their Residence fees depending on what room style they are moving from and to.

## Health & Safety

#### **Physical Health Supports**

#### **Dalhousie Student Health & Wellness**

Dalhousie Student Health & Wellness is your primary campus resource medical services as a student at King's. They offer a variety of resources for students including in-person and virtual primary care appointments, medical examinations, prescriptions, referral to specialists, vaccination clinics, 2SLGBTQIA+ health services, sexual health services, workshops and events, and more!

The Student Health & Wellness Centre (SHWC) is located at 1246 LeMarchant Street on the Dalhousie Studley Campus. This is where you will attend most in-person appointments booked with Dal Student Health & Wellness.

To find more information on the services offered by Dal Student Health & Wellness, check out their website (www.dal.ca/campus\_life/health-and-wellness)

#### King's Student Union Health & Dental Plan

Full-time King's students are automatically enrolled in the King's Student Union's health and dental plans. If you already have comparable healthcare coverage, you can opt out of one or both plans. Read more about the student health plan at www.ksu.ca/health-dental

#### Nova Scotia 811

Nova Scotia 811 provides access to non-emergency health information and services over the phone by simply dialing 8-1-1. You will be connected to a Registered Nurse who can give you the health advice and information you need and provide reassurance concerning all kinds of general health issues and questions. You can also obtain information about health issues and services available in the community.

Note: if you don't have a Nova Scotia phone number, you can also reach 811 by calling 1-866-770-7763.

#### **DalSAFE Mobile App and Text Alerts**

DalSAFE is Dalhousie's integrated safety messaging system — a common platform for safety and security information. DalSAFE provides updates on campus safety and distributes campus alerts for significant campus closures, major campus hazards and other urgent events. You can download the DalSafe mobile app from the App Store or the Google Play Store.

Features of the DalSafe mobile app include:

- Push notifications for safety/security updates
- Quick access to emergency contacts
- Mobile "BlueLight" service a discrete way to inform Dal Security of a serious incident in progress.
- Friend Walk a virtual walk-home service that allows a friend or Dal Security to watch your progress
- Tiger Patrol information and contact Dal's free shuttle service
- Campus maps and parking information
- Information from Human Rights & Equity Services, Health & Wellness and more.

You do not need to download the DalSafe App to receive campus alerts. If you would like to subscribe only to text alerts, you may do so at www.dal.ca/dept/dalsafe/subscribe.

You are strongly encouraged to either download the app or subscribe to text alerts as these alerts are incredibly helpful and informative, especially in campus emergency situations.

#### **Mental Health Supports**

#### **Dalhousie Student Health & Wellness**

Same Day Counselling

Students who are looking for counselling can access same-day counselling sessions at the Student Health & Wellness Centre in Halifax from Monday to Saturday. The first session also acts as an intake session. The purpose of this 30-50 minute session is to:

- Screen and assess your situation
- Discuss your options
- Suggest strategies for coping with immediate issues
- Create a wellness plan

Same day counselling is available in-person, over the phone, or on Zoom. To book a counselling appointment at Dalhousie Student Health and Wellness, call 902-494-2171 or book online at www.dal.ca/campus\_life/health-and-wellness.

Group Counselling

Group counselling sessions are an opportunity for students to build their confidence, self-improve, and prepare for the demands of university life and beyond. It's a great way to build your skills among your peers.

Group counselling offerings change each year, some examples of past groups include:

• Eating Disorder Drop-in Group

- Managing Anxiety Before Anxiety Manages You
- Professional Career Development Group
- Skills to Help you Manage Emotions

For more details on available sessions and registration details, go to www.dal.ca/campus\_life/health-and-wellness.

Social Work

Dalhousie's social worker, Hazel, can assist students with the non-academic responsibilities of life (such as housing, finances and food), and help you navigate resources on and off campus. She can also help you with managing stress and anxiety related to work, relationships, school and sleep.

Social work is available in-person and over the phone. To book a counselling appointment at Dalhousie Student Health and Wellness, call 902-494-2171 or book online at www.dal.ca/campus\_life/health-and-wellness.

#### King's Student Support Advisor

It can be difficult to navigate the many campus and community resources that exist to find what will best support you in your journey through education. Our Student Support Advisor Isaac Wright (they/he) is here to support you in this process. To book an appointment, email isaac.wright@ukings.ca or visit <u>calendly.com/studentsupportadvisor.</u>

As a registered social worker, the Student Support Advisor can help students with mental health and resource navigation concerns. Some examples include:

 Wellness planning and coping strategies for anxiety, depression, disordered eating, grief, and other mental health concerns

Housing, food or financial insecurity

Navigating health services at Dalhousie Health and Wellness, or hospital- or community-based services, including gender-affirming care

Applying for accommodations through the Dalhousie Accessibility Centre

• Creating safety plans for mental health and other types of crises

• Finding a private practice therapist

Advocating for yourself with professors or employers

Setting goals for your mental health and wellness

 Questions about healthcare, insurance, mental health or other non-academic concerns

Isaac Wright (they/he)
Student Support Advisor



#### King's Peer Support

King's students have access to on-campus peer support workers who provide free, non-judgmental, confidential, and safe mental health support to students.

Supervised by King's Peer Support Advisor, the peer support workers have received 16 hours of training adapted from the Nova Scotia Certified Peer Support Specialist Program and other training programs from across Canada. They also have their own personal experiences with student lift and mental health, allowing them to identify, relate to, and support students on a peer-to-peer level.

The Peer Support Program started in October 2015 as part of the Stay Connected Mental Health Project, which created a link between universities and hospitals in Halifax to better serve students who need different types of support.

Appointments can be booked online at https://calendly.com/ukcpeersupport. Priority will go to pre-booked appointments, but you can also drop by their office located in the A&A building next to the Registrar's Office.

Follow the Peer Support team on Instagram @ukcpeersupport!

#### Sexual Health & Safety Officer

The Sexual Health & Safety Officer Jordan Roberts (she/her) has the primary goal to make any interaction with them and the King's Sexualized Violence Policy as comfortable and tailored to your needs as possible.

People who seek out the SHSO are not always going to talk about their own experience of sexualized violence. People also seek guidance for supporting friends who have experienced sexualized violence, navigating academic accommodations (like paper extensions), resources and materials for course work, and support for student societies and campus organizing. You can connect with the SHSO just to talk about things like gender, sexuality, healthy relationships, and boundaries. Conversations don't have to go anywhere, and you will not be asked invasive questions or be required to share any details you don't want to. If you're not sure if what you want to talk to the SHSO about is the "right thing" the answer is, it is.

You can contact SHSO via email at jordan.roberts@ukings.ca or call her at 902-229-6123. Confidential voicemail and text options are available. Calls and messages responded to Monday-Friday, 9am-5pm.

You can find more information on Sexualized Violence Prevention and Response at King's, on our website, www.ukings.ca.

## Consent & Respect at King's

#### **Brightspace Module**

Consent and Respect at King's is designed to help students prepare for campus life and think about how they can benefit from, and contribute to, a living and learning community where we can all thrive.

The Consent & Respect at King's module offers a "Sexualized Violence 101" as well as discussion of consent, coercion, and safer partying. There is information about King's resources, services, supports, and policies. In addition to reading text, the material is delivered via audio scenarios, animated videos, surveys, and interactive graphics. The module takes about an hour to go through and can be done anytime and at your own pace. If you have questions, want to follow-up on anything you learned, or receive support, you can contact King's Sexual Health and Safety Officer Jordan Roberts at jordan.roberts@ukings.ca.

Complete the Consent and Respect at King's Brightspace course by September 1, 2023 and be entered to win a prize pack from the King's Book Store

#### How to Access the Consent and Respect at King's Course:

- 1. You can find Brightspace at: https://dal.brightspace.com/d2l/login
- 2. This is the online learning tool you can use to access various course resources, including the Foundation Year Program!
- 3. Using the NetlD Login, enter your Dal NetlD, (ab123456@dal.ca) and password.
- 4. On your Brightspace homepage, you can find your courses using the navigation at the very top of the page, beside the Dalhousie logo. You can also scroll down to look at "My Courses", which should be on the left sidebar of your Brightspace homepage. Click on "Online Community Consent and Respect at King's".
- 5. Follow the "How to Begin" instructions on the main homepage!



Jordan Roberts (she/her)
Sexual Health & Safety Officer

## **Emergency & Crisis Response**

#### Medical and Mental Health Emergencies

If you believe you or someone else is experiencing a medical emergency or is in immediate danger, do not hesitate to call emergency services at <u>9-1-1</u>. After calling 911, it is also <u>highly recommended</u> that you contact Residence staff as they can provide first responder and logistical support and to direct emergency services to your location:

- Monday-Friday 8am-4pm: contact Alex Hall Front Desk at 902-422-1271
- After 4PM and on weekends: contact the Don-on-Call at 902-233-1994 OR Patrol at 902-266-4378

For mental health crisis support, you can contact the **Mental Health Mobile Crisis Team**, which is available 24/7 by calling 902-429-8167 or 1-888-429-8167 (toll free). This service provides immediate crisis support and triage over the phone and visit you in person in the Halifax area, if necessary. You can contact the Mental Health Mobile Crisis Team for yourself or on behalf of a friend.

If you are concerned about a medical or mental health issue, but aren't sure if it's an emergency, call Patrol or the Don on Call. Both are trained in First Aid and can provide care for minor injuries such as cuts, scrapes, and sprains. The Dons are also trained in mental health crisis response and can do basic assessments to help connect residents to the care they are looking for.

If you are concerned about a medical or mental health issue, aren't sure if it's an emergency, and Patrol or the Don on Call are off duty, you can call **8-1-1** to speak directly to a Registered Nurse who can do an assessment over the phone and make recommendations for care. You can contact **Dalhousie Student Health & Wellness** at <u>902-494-2171</u> to make a same-day appointment for both physical and mental health issues.

#### Going to the Hospital

If you decide to go to the emergency department or a Housing & Residence Life staff recommends that you go to the emergency department, Housing & Residence Life can help support you through the process. Our staff can call an ambulance or provide taxi chits (free taxi ride there and back) to help transport you to a nearby hospital. In exceptional cases only, a Housing & Residence Life staff person may accompany a student to the hospital up until they are triaged and asked to wait in the waiting room. After that, the staff person must return to campus to continue their duties and responsibilities.

When going to the hospital you should always bring your Provincial Health Card, any required medications, and your room keys. It is also recommended that you bring your phone, phone charger, comfortable clothing and shoes, water, and snacks due to the likelihood for long wait times at the emergency room.

Anyone over the age of 16 should go to <u>Halifax Infirmary ER</u> located at <u>1799 Robie Street</u>. However, residents under 18 experiencing a mental health crisis may also be directed instead to the <u>IWK Children's Hospital ER</u> located at <u>5941 South Street</u>.

When you return to Residence from the hospital, it is recommended that you reach out to your Don if you need ongoing support. The Assistant Dean of Residence Life may also check in with you if they are made aware of your hospital visit.

#### **Facilities Emergencies**

If you notice a critical facilities issue or potential hazards, such as electrical failures or flooding, inform a Housing & Residence Life staff member immediately by contacting the Alex Hall Front Desk or calling Patrol, the Don on Call, or King's Security. Residence staff will do an initial assessment to determine if the issue needs to be addressed by emergency on-call Facilities staff and how to keep residents safe in the meantime. Never try to fix facilities issues by yourself.

#### **General Campus Security**

Our Housing & Residence Life team works hard to ensure the safety of residence spaces and our residents. However, there are many things you as a resident can do to help keep yourself, your fellow residents, and our buildings safe:

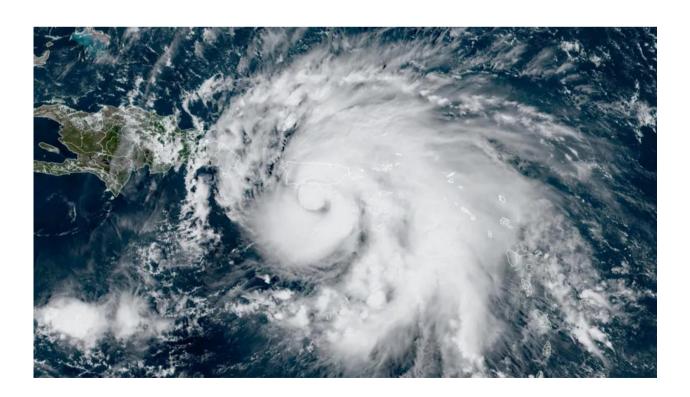
- Never lend your residence keys to someone else, even a close friend or family member.
- If you lose your residence keys, inform staff right away.
- Never let a stranger into a residence building. If you believe they are a locked-out resident, tell them to ring the Alex Hall intercom bell.
- Never prop open building entrance doors, especially emergency exits.
- If you see suspicious behaviour on campus or feel unsafe, call Patrol, the Don on Call, or King's Security right away.

Many of these campus security responsibilities are included in the Residence Guidelines. Students found actively disregarding these responsibilities will be required to meet with a Housing & Residence Life Administrator and may be subject to sanctions or fines. See the Residence Guidelines for more information.

#### **Extreme Weather**

Being on the Atlantic coast, it is common for Halifax to experience periods of severe weather throughout the year, such as tropical storms, hurricanes, "Nor'easters," winter storms, and cold snaps. These weather events can bring high winds, heavy rain and snow, and very cold temperatures. Rarely, these weather events may lead to a disruption to facilities and residence services. In the rare event of a major power outage, Residence is supported by a back-up generator with fuel to supply both the residence buildings and dining hall with power for several days.

In instances when extreme weather is forecasted, Housing & Residence Life and Facilities staff will activate certain procedures to ensure the safety of residents and residence facilities. When Environment Canada issues a Weather Alert for the Halifax Metro area, the Assistant Dean of Residence Life (ADRL) will communicate with all residents via their DalNET email to share the Weather Alert and instructions to stay safe. The Housing & Residence Life team will continue to communicate updates to residents via email as the weather event unfolds, such as service disruptions and safety notices. In the rare event that email is inaccessible due to weather-related disruptions, Housing & Residence Life staff will communicate these updates with students in-person. The Don and Patrol teams will also take steps to communicate these updates to students and to instruct them to take actions to ensure their safety, such as closing windows to prevent flooding or frozen pipes. Residents are asked to pay attention for updates and cooperate with staff requests during a weather event.



## Residence Facilities & Work Orders

#### Submitting a Work Order

If you an encounter an issue with Residence facilities, whether in your personal room or in common spaces, you can submit a work order request to alert Facilities to the issue to be resolved.

Please note that submitting a Work Order Request through the Residence Portal is the **only** official channel to report facilities issues. Verbal or email exchanges with Residence Staff regarding a facilities issue are not considered an official report as staff are unable to personally complete work order requests for students. You can always ask a Residence Staff member for assistance with submitting a work order if you are unsure.

To submit a work order request:

- 1. Log into the Residence Portal (ukings.erezlife.com)
- 2. On the sidebar click the "Forms" heading and select form F011 Facilities Work Order Request from the dropdown menu
- 3. Enter the date you are submitting the request
- 4. Select the relevant residence building and describe the room or area the issue is located (ex. Alex Hall 101, Middle Bay 3rd floor bathroom)
- 5. Select the nature of the issue
  - a. Custodial a mess that needs to be cleaned
  - b. Repair damage to residence furniture, utilities, or infrastructure
  - c. Laundry Equipment Issue [AN1] [BL2]
  - d. Other
- 6. Describe the issue in point form, providing as much detail as possible including the location of the issue, the primary concern, how long the issue has been present, and any other details you think are relevant
- 7. Upload a photo of the issue (Optional)
- 8. Sign the Work Order Agreement, which provides Facilities team members permission to enter your room (if the issue is in your room) during business hours

If you have questions or concerns about submitting a Work Order Request, speak to your Don or a Front Desk team member.

**NOTE:** In the event of an emergency request, do **NOT** use this form and instead report the issue to the Alex Hall Front Desk, Patrol, or the Don on Call immediately.

#### **Work Order Response Times**

After the work order request is submitted, the Facilities team will attempt to resolve the issue as soon as possible, usually within 24 to 72 hours. When a high volume of work orders are submitted, the Facilities team will prioritize issues that present the greatest risk to student wellness and residence services first, for example flooding and heating issues. Most work orders will only be completed during Facilities business hours from Monday to Friday, not including holidays, unless it is an emergency.

If you have reported an issue to Facilities and it has not been resolved after 72 hours, you may submit another Work Order Request. If you have ongoing concerns about the response time for your issue, you may contact the Housing Coordinator for assistance.

#### **Preparing Your Space for Maintenance Work**

If work is requested in your private residence room, please make sure that the area is clean and ready for work. You can expect at least two facilities staff to enter your space between 10 AM to 3 PM, Monday to Friday (not including holidays), within 24-72 hours of submitting a request. Facilities will knock before entering. If you are present, Facilities staff will assess the situation and let you know how and when the work will proceed. If you are not present, Facilities staff will enter your space and leave a note alerting you of their visit and any work completed.

In the event of urgent or emergency repairs being necessary, such as a flood or lack of heat, Facilities may enter your room with little or no notice. For the safety of residence spaces, you cannot deny entry to Facilities staff when urgent entry is requested. If you feel uncomfortable with a request for an urgent entry, you may call the Alex Hall Front Desk, Patrol, or the Don on Call for support.

If you have questions or concerns about Facilities staff entering your space, speak to your Don or another member of the Residence Staff team.

#### **Coinamatic Laundry**

Our laundry system is operated by an outside company called Coinamatic, who is responsible for the maintenance and repair of their machines and card system. This means that King's facility workers are unable to help with most laundry repairs or any laundry card issues.

If you notice a broken laundry machine or are having issues with your laundry card, you can contact Coinamatic customer service at <u>1-800-561-1972</u> or submit an online service request on their website at www.coinamatic.com/service-request.

## Residence Guidelines

#### Residence Guidelines - 2023-2024

King's is committed to creating a safe, supportive, and academically rich Residence life experience driven by the goal of helping you fulfill your potential—whatever that looks like for you! We all need to work together to achieve this goal. Residents are responsible for supporting one another in upholding our Residence Guidelines.

All residents are responsible for reading and understanding the Residence Guidelines. This document outlines the rules and policies that contribute to creating and maintaining a safe community.

Residents can visit the link below to access our Residence Guidelines at any time:

#### University of King's College Residence Guidelines - 2023-2024



## KEEP UP TO DATE ON RESIDENCE BY FOLLOWING US ON INSTAGRAM!



#### @ukcresidence

